

The Town of Killingly Parks and Recreation Department

Refund Policy

Please Note: Refunds or Credits will not be given for any other reasons other than what is documented below.

Refunds are given for the following:

1. Full Refunds are given for canceled programs due to lack of enrollment.
2. Full Refunds are given prior to a program for documented medical reasons.
3. Once a program has begun, partial refunds may be granted for special circumstances at the discretion of the director. A ten-dollar administrative fee will be charged on refunds granted.

Trips: Refund and Cancellation Policy

Refunds are given if these stipulations are met.

1. There are people on the wait list that will take your seat.
2. Cancellation is made more than 2 weeks prior to the trip.
3. Refunds are also given for documented medical reasons for the person affected and their minor dependent scheduled to attend.

Credits for Trip and Programs

1. Credits or make up dates are given for canceled classes and trips due to inclement weather.
2. Credits may be granted for documented medical reasons.

Please note: Killingly Parks and Recreation is not responsible for notifying participants of program start dates and times after registration has been completed.

***Policies and Procedures are subject to change at the director's discretion.